

ORIGINAL



0000057922

32

RECEIVED

2006 AUG 18 P 1:58

ARIZONA CORPORATION COMMISSION
DOCUMENT CONTROL

BEFORE THE ARIZONA CORPORATION COMMISSION

COMMISSIONERS

JEFF HATCH-MILLER, Chairman
WILLIAM A. MUNDELL
MIKE GLEASON
KRISTIN K. MAYES
BARRY WONG

IN THE MATTER OF THE APPLICATION OF
ARIZONA PUBLIC SERVICE COMPANY FOR A
HEARING TO DETERMINE THE FAIR VALUE
OF THE UTILITY PROPERTY OF THE COMPANY
FOR RATEMAKING PURPOSES, TO FIX A JUST
AND REASONABLE RATE OF RETURN
THEREON, TO APPROVE RATE SCHEDULES
DESIGNED TO DEVELOP SUCH RETURN, AND
TO AMEND DECISION NO. 67744.

DOCKET NO. E-01345A-05-0816

**NOTICE OF FILING
TESTIMONY**

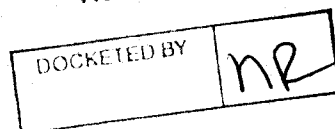
Notice is given that the Arizona Utility Investors Association has filed the Direct
Testimony of Julie M. Cannell on its behalf in the above-entitled docket. An Executive
Summary of the Testimony is included at page ES-1 of the Direct Testimony.

RESPECTFULLY SUBMITTED this 18th day of August, 2006.

GALLAGHER & KENNEDY, P.A.

Arizona Corporation Commission
DOCKETED

AUG 18 2006



By

Michael M. Grant
Garry D. Hays
2575 East Camelback Road
Phoenix, Arizona 85016-9225
Attorneys for Arizona Utility Investors
Association

1 **Original and thirteen copies** filed this
18th day of August, 2006, with:

2 Docket Control
3 Arizona Corporation Commission
1200 West Washington
4 Phoenix, Arizona 85007

5 **Copies** of the foregoing delivered
this 18th day of August, 2006, to:

6 Lyn A. Farmer
7 Chief Administrative Law Judge
Hearing Division
8 Arizona Corporation Commission
1200 West Washington
9 Phoenix, Arizona 85007

10 Commissioner Jeff Hatch-Miller, Chairman
Arizona Corporation Commission
11 1200 West Washington
Phoenix, Arizona 85007

12 Commissioner William A. Mundell
13 Arizona Corporation Commission
1200 West Washington
14 Phoenix, Arizona 85007

15 Commissioner Mike Gleason
Arizona Corporation Commission
16 1200 West Washington
Phoenix, Arizona 85007

17 Commissioner Kristin K. Mayes
18 Arizona Corporation Commission
1200 West Washington
19 Phoenix, Arizona 85007

20 Commissioner Barry Wong
Arizona Corporation Commission
21 1200 West Washington
Phoenix, Arizona 85007

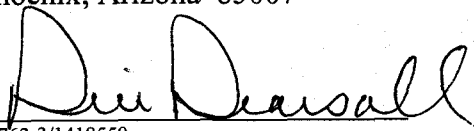
1 **Copies** of the foregoing mailed
this 18th day of August, 2006, to:
2
3 Thomas L. Mumaw
Pinnacle West Capital Corporation
Post Office Box 53999, MS 8695
4 Phoenix, Arizona 85072-3999
5
6 Scott Wakefield
RUCO
1110 West Washington Street, Suite 220
Phoenix, Arizona 85007
7
8 Deborah R. Scott
Kimberly A. Grouse
Snell & Wilmer
9 One Arizona Center
400 East Van Buren
10 Phoenix, Arizona 85004-2202
11
12 Bill Murphy
Murphy Consulting
5401 North 25th Street
Phoenix, Arizona 85016
13
14 Douglas V. Fant
PMB 411
3655 West Anthem Drive, Suite A109
15 Anthem, Arizona 85086
16
17 Dan Austin
Comverge, Inc.
6509 West Frye Road, Suite 4
Chandler, Arizona 85226
18
19 Michael Patten
Roshka DeWulf & Patten, P.L.C.
One Arizona Center
20 400 East Van Buren, Suite 800
Phoenix, Arizona 85004
21
22 Jim Nelson
12621 North 17th Place
Phoenix, Arizona 85022
23
24

- 1 Michelle Livengood
UniSource Energy Services
2 One South Church Street, Suite 200
Tucson, Arizona 85702
- 3
4 Timothy Hogan
Arizona Center for Law in Public Interest
202 East McDowell Road, Suite 153
5 Phoenix, Arizona 85004
- 6 Tracy Spoon
Sun City Taxpayers Association
7 12630 North 103rd Avenue, Suite 144
Sun City, Arizona 85351
- 8
9 George Bien-Willner
3641 North 39th Avenue
Phoenix, Arizona 85014
- 10
11 Walter W. Meek
Arizona Utility Investors Association
2100 North Central Avenue, Suite 210
12 Phoenix, Arizona 85004
- 13 Michael L. Kurtz
Kurt J. Boehm
14 Boehm, Jurtz & Lowry
36 East Seventh Street, Suite 1510
15 Cincinnati, Ohio 45202
Attorneys for The Kroger Co.
- 16
17 C. Webb Crockett
Patrick J. Black
Fennemore Craig
18 3003 North Central Avenue, Suite 2600
Phoenix, Arizona 85012-2913
19 Attorneys for Phelps Dodge Mining Company and
Arizonans for Electric Choice and Competition
- 20
21 Donna M. Bronski
Deputy City Attorney
3939 North Drinkwater Boulevard
22 Scottsdale, Arizona 85251
- 23
- 24

1 Robert W. Geake
Arizona Water Company
2 Post Office Box 29006
Phoenix, Arizona 85038
3
4 Lieutenant Colonel Karen S. White
Chief, Air Force Utility Litigation Team
AFLSA/JACL-ULT
5 139 Barnes Drive
Tyndall AFB, Florida 32403
6
7 Greg Patterson
916 West Adams, Suite 3
Phoenix, Arizona 85007
8
9 Lawrence V. Robertson, Jr.
Munger Chadwick, P.L.C.
Post Office Box 1448
10 Tubac, Arizona 85646-0001
Attorneys for Mesquite Power, L.L.C.,
11 Southwestern Power Group, II, L.L.C.
and Bowie Power Station, L.L.C.
12
13 Andrew W. Bettwy
Southwest Gas Corporation
5241 West Spring Mountain Road
14 Las Vegas, Nevada 98150
15
16 Jay I. Moyes
Moyes Storey
1850 North Central Avenue, Suite 1100
Phoenix, Arizona 85004
17
18 Kenneth Saline
160 North Pasadena, Suite 101
Mesa, Arizona 85201
19
20 Sean Seitz
3008 North Civic Center Plaza
Scottsdale, Arizona 85251
21
22 Amanda Ormond
7650 South McClintock, Suite 103-282
Tempe, Arizona 85284
23
24

1 Christopher Kempley
Chief Counsel, Legal Division
2 Arizona Corporation Commission
1200 West Washington Street
3 Phoenix, Arizona 85007

4 Ernest G. Johnson
Director, Utilities Division
5 Arizona Corporation Commission
1200 West Washington Street
6 Phoenix, Arizona 85007

7 
8 18762-3/1418550

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

DIRECT TESTIMONY OF JULIE M. CANNELL
On Behalf of the Arizona Utility Investors Association
Docket No. E-01345A-05-0816

August 18, 2006

TABLE OF CONTENTS

	<u>Page</u>
EXECUTIVE SUMMARY	ES-1
I. INTRODUCTION.....	1
II. HOW INVESTORS EVALUATE INVESTMENTS IN UTILITY COMPANIES	4
III. INVESTORS' PERCEPTIONS OF THE CURRENT PROCEEDING.....	17
IV. POWER SUPPLY ADJUSTOR	29
V. RETURN ON EQUITY FOR APS.....	32

EXHIBITS

EXHIBIT JMC-1

PROFESSIONAL QUALIFICATIONS

EXECUTIVE SUMMARY**OF****JULIE M. CANNELL**

Based upon my 20 years of experience as a securities analyst and portfolio manager as well as my review of rating agencies' and equity analysts' perceptions of Arizona Public Service ("APS") and its parent company, Pinnacle West Capital, I conclude the 11.5% return on equity requested by APS is reasonable and comports with investors' expectations. Additionally, investors support changes to the Power Supply Adjustor which will assure more timely recovery of fuel and purchased power costs.

In the past, investors generally bought utility stocks because they wanted relatively low risk and predictable earnings as compared to other equity investments. Recent changes in the industry, however, have undermined investors' confidence in utility stocks' safety and performance predictability. Therefore, investors are beginning to demand higher returns for the capital they invest in utilities. That is particularly true when the utility's regulatory climate is uncertain.

In the views of rating agencies and equity analysts, Arizona Public Service is subject to considerable regulatory risk, which has put and continues to place downward pressure on credit ratings and stock recommendations. This is a very critical case for APS. The Company is perilously close to a further downgrade which would place it in non-investment grade territory. Debt and equity investors see APS' growth as a "two-edged sword." While, in general, it improves earnings, APS' growth demands also drive enormous capital investment requirements. Investors are closely watching the decisions made by the

Commission on the Power Supply Adjustor and Return on Equity to determine whether the Company will be granted sufficient earnings and an opportunity to improve its credit metrics. These are the twin pillars which support APS' ability to obtain capital on favorable terms and, as importantly, its ability to meet its service territory growth and to continue to provide service at reasonable rates.

Based on my experience as a securities analyst and portfolio manager, I conclude the 11.5% return on equity requested by Arizona Public Service would be perceived by rating agencies and investors as a fair and reasonable rate of return in light of the uncertainties facing the utility. As well, the changes proposed by the Company to the Power Supply Adjustor would be viewed by investors and the rating agencies as important steps to improve the timeliness and certainty of fuel and purchased power cost recovery.

1 **DIRECT TESTIMONY OF JULIE M. CANNELL**
2 **ON BEHALF OF ARIZONA UTILITY INVESTORS ASSOCIATION**
3 **(Docket No. E-01345A-05-0816)**

4 **I. INTRODUCTION**

5 **Q. PLEASE STATE YOUR NAME, EMPLOYER AND BUSINESS ADDRESS.**

6 A. My name is Julie M. Cannell. I am the president of my own advisory firm,
7 J.M. Cannell, Inc. My business address is P.O. Box 199, Purchase, New York
8 10577.

9 **Q. PLEASE DESCRIBE YOUR PROFESSIONAL AND EDUCATIONAL**
10 **BACKGROUND.**

11 A. My firm, J.M. Cannell, Inc., provides advisory services to electric utility
12 companies and other firms and organizations with an interest in the industry.
13 Prior to establishing my firm in February 1997, I was employed by the New
14 York-based investment manager, Lord Abbett & Company, from June 1978 to
15 January 31, 1997. During my tenure with Lord Abbett, I was a securities analyst
16 specializing in the electric utility and telecommunications services industries;
17 portfolio manager of America's Utility Fund, an equity utility mutual fund;
18 portfolio manager of numerous institutional equity portfolios; and co-director of
19 Lord Abbett's Equity Research Department. Further information on my
20 background is set forth in Exhibit JMC-1.

21 **Q. HAVE YOU SUBMITTED TESTIMONY PREVIOUSLY BEFORE ANY**
22 **STATE REGULATORY AGENCIES?**

23 A. Yes, I have. I have submitted pre-filed testimony on behalf of investor-owned
24 utilities before Public Service or Public Utility Commissions in the states of

1 Kansas, Missouri, Oklahoma, Pennsylvania, South Carolina, Texas and
2 Washington.

3 **Q. WHAT IS THE SCOPE OF YOUR TESTIMONY IN THIS**
4 **PROCEEDING?**

5 A. I have been asked to discuss the perspective of investors with respect to the
6 overall financial condition, including the return on equity, credit metrics and cash
7 flow for Arizona Public Service Company ("APS" or "Company") in the context
8 of the current rate case.

9 **Q. PLEASE SUMMARIZE WHAT IN YOUR EXPERIENCE ALLOWS YOU**
10 **TO PROVIDE TESTIMONY ABOUT THE VIEWPOINT OF INVESTORS.**

11 A. As a securities analyst for approximately 20 years, I specialized in the electric
12 utility industry and the individual companies comprising it. As a portfolio
13 manager, I applied that knowledge, along with investment fundamentals, toward
14 investment decisions on behalf of institutions and individual investors. Moreover,
15 I have reviewed various analyst and rating agency reports, which have addressed
16 the Company and its regulatory situation.

17 **Q. AS AN ANALYST OR PORTFOLIO MANAGER, DID YOU FOLLOW**
18 **APS OR ITS PARENT COMPANY, PINNACLE WEST CAPITAL**
19 **CORPORATION ("PINNACLE WEST")?**

20 A. Yes, I did. I monitored the Company and Pinnacle West for both Lord Abbett's
21 equity portfolios and America's Utility Fund.

22 **Q. PLEASE DESCRIBE HOW YOUR TESTIMONY IS ORGANIZED.**

23 A. There are four parts to my testimony.

1 **How Investors Evaluate Investments in Utility Companies**—This section
2 discusses why investors choose to invest in electric utilities, with particular
3 emphasis on why the regulatory climate in which the utility operates is of such
4 importance to investors. This section of the testimony also discusses why the risk
5 of investing in the electric utility industry has risen substantially in recent years
6 on an industry-wide basis and why markets today react so swiftly and strongly to
7 unfavorable news about a company.

8 **Investors' Perceptions Related to the Present Proceeding**—This section
9 reviews the investment community's perceptions of APS and Arizona regulation.
10 This review is based on a number of recent publications by rating agencies and
11 investment analysts discussing their perceptions of the rate case and the
12 Company's regulatory environment.

13 **Power Supply Adjustor**—This section discusses the emphasis which both rating
14 agencies and analysts place on timely and assured recovery of fuel and purchased
15 power costs. My conclusion is that improvements to APS' recovery mechanism
16 are a key component in stabilizing and starting to improve investors' perceptions
17 of the Company.

18 **Return on Equity**—This section discusses APS' request for an 11.5% return on
19 equity. My conclusion is that the Company's proposal is one that investors view
20 as important and constructive—i.e., supportive of credit quality and providing a
21 fair return to equity investors. An allowed ROE of 11.5% would lead to a more
22 predictable stream of earnings and cash flow and would be viewed favorably by

1 rating agencies and the investment community at a time when favorable
2 perceptions and increased financial stability are very critical to the Company.

3 **Q. PLEASE SUMMARIZE YOUR TESTIMONY.**

4 A. This is a very important case for APS. The Company is perilously close to a
5 further downgrade which would place it in non-investment-grade territory with at
6 least one of the credit rating agencies. Debt and equity investors see APS' growth
7 as a "two-edged sword." While, in general, it improves earnings, APS' growth
8 demands also drive enormous capital investment requirements. Investors are
9 closely watching the decisions made by the Commission on subjects like the
10 Power Supply Adjustor and Return on Equity to determine whether the Company
11 will be granted sufficient earnings and an opportunity to improve its credit
12 metrics. These are the twin pillars which support APS' ability to obtain capital on
13 favorable terms and, as importantly, its ability to meet its service territory growth
14 and to continue to provide service at reasonable rates.

15 **II. HOW INVESTORS EVALUTE INVESTMENTS IN**
16 **UTILITY COMPANIES**

17 **Q. WHY IS IT IMPORTANT TO CONSIDER THE OPINIONS OF THE**
18 **INVESTMENT COMMUNITY?**

19 A. Investors provide the capital necessary to maintain and expand the Company's
20 infrastructure which, in turn, enables APS to provide reliable service to
21 customers. The terms on which the Company is able to obtain that capital have a
22 direct and measurable impact on retail electric customers and the rates they pay
23 for service. For example, if credit rating agencies such as Moody's Investors

1 ("Moody's") or Standard & Poor's ("S&P") believe that the utility's revenues will
2 be diminished by adverse business or regulatory decisions, those rating agencies
3 will lower their credit ratings for the utility, which raises the cost of debt.
4 Because the cost of debt is a component of the weighted average cost of capital,
5 the increased costs of capital are passed on to electric customers in the form of
6 higher rates.

7 These concerns and potential increased costs are not hypothetical, as the
8 Commission knows, for APS. Late last year and early this year, rating agencies
9 lowered APS' credit ratings, with S&P moving its rating on the Company's senior
10 unsecured debt to only one step above so-called junk status. This comes at a time
11 when the Company's capital requirements continue to grow to meet Arizona's
12 need for electric power infrastructure. In a letter recently filed in this docket, APS
13 estimates borrowing needs for the years 2007-2010 at \$2.5 billion.¹

14 The same is true for equity investors. If individual or institutional investors
15 believe that the return they are offered is too low in light of the risk involved, they
16 will either sell their stock or elect not to purchase it, which can drive the stock
17 price down. When a utility has to go to the equity markets to obtain capital, a low
18 stock price requires it to issue more shares of stock to obtain the same amount of
19 money that it would have received for fewer shares if the per-share price had been
20 higher.

21 The corollary is that when investors believe they are investing in or lending
22 money to a company that enjoys fair, consistent regulation and a reasonable rate

¹ Davis letter to Commissioners, page 7, dated August 1, 2006.

1 of return, those investors "charge" less for their capital. When debt and equity
2 investors charge less for their capital, utility rates remain lower. Thus, a utility
3 and its electric customers have a shared interest in meeting the expectations of
4 investors and credit rating agencies.

5 **Q. ARE YOU SUGGESTING THAT THE ARIZONA CORPORATION**
6 **COMMISSION SHOULD CATER TO THE DESIRES OF INVESTORS,**
7 **WHOSE ORIENTATION IS TO SEEK THE HIGHEST POSSIBLE**
8 **RETURNS?**

9 A. No. I realize that the Arizona Corporation Commission ("ACC" or
10 "Commission") has to balance the interests of both investors, who want high
11 returns, and electric customers, who want low rates. The point is that there is an
12 optimum cost of equity for the electric customer. If the rate is set too low, it
13 appears that the overall cost of capital is less. In actuality, however, that serves to
14 limit access to the capital markets by driving the cost of capital higher than it
15 would have been had the cost of equity been set at a reasonable level in the
16 beginning. This is particularly true for APS given its service territory's growth
17 demands and corresponding capital needs. Thus, the Commission's decision on
18 rate of return is not simply a zero-sum game, as electric customer groups
19 sometimes suggest. If the rate of return is within a zone of reasonableness, both
20 the utility and electric customers win. If the rate of return is set too low or
21 regulatory cost recovery risk is too high, both the utility and electric customers
22 lose because of the effect on the capital markets.

1 Q. WHAT GOALS LEAD INVESTORS TO INVEST IN ELECTRIC
2 UTILITIES?

3 A. Historically, electric utilities have been regarded as investment vehicles that
4 provide stable performance through the ups and downs of market cycles and
5 changing economic conditions. Electric utilities have typically earned a
6 reasonable return even when conditions were not favorable for other companies.
7 Accordingly, electric utility stocks have been particularly valuable holdings when
8 conditions were not favorable to investments in more volatile industry sectors. In
9 other words, investors might see greater returns from investment in other
10 industries when times were good, but they would lose less on electric utility
11 stocks when times were not good.

12 In addition, the reliability of electric utilities' earnings streams permitted most of
13 the companies to continue to pay regular dividends during both good and bad
14 economic cycles. For investors with a need for regular cash income, the prospect
15 of regular dividends has been an important consideration in making a decision to
16 invest in electric utility stocks.

17 Based on these factors, investors have traditionally viewed electric utility stocks
18 as bond substitutes. In other words, electric utility stocks have provided regular
19 cash returns in the form of dividends and the shares themselves were seen to have
20 a stable underlying value. As a result, electric utility stocks as a group have
21 tended to move closely in line with the direction of interest rates, but in an inverse
22 relationship. That is, utility stock prices rose when interest rates fell and dropped
23 when rates rose. These factors made electric utilities a preferred investment
24 during economic slowdowns or recessions. Owning them was also a way of

1 balancing the risks in a stock portfolio that included stocks in more volatile
2 industries.

3 **Q. HAVE THE RECENT CHANGES IN THE INDUSTRY INCREASED THE**
4 **RISK OF INVESTING IN ELECTRIC UTILITIES?**

5 A. Yes. Investors now understand that the predictability of the electric utility
6 industry's earnings, across the sector, has been undermined by, among other
7 things, the restructuring that has taken place in many parts of the country. These
8 risks are in addition to the risks posed by technological, economic, environmental
9 and other policy changes that affect the industry. These increased risks mean that
10 investors no longer perceive electric utilities as a group as being the "safe havens"
11 they once were.

12 Investors' goals, however, have not fundamentally changed. They still look to
13 electric utilities primarily as defensive investments. They still look for stable
14 performance and regular dividends as the reason to invest in electric utilities. But
15 investors also understand that (1) the investment risk in electric stocks generally
16 has risen significantly and (2) additional risk will frustrate investors' goals for
17 committing capital to this sector.

18 In the end, investors have a very large universe of stocks from which to select;
19 with the exception of specialty utility funds or some portfolios with specific
20 charter requirements, they have no requirement to own electric utility stocks.
21 Consequently, investors now require a higher return for investing in the electric
22 utility industry to balance the increased risk associated with it.

1 **Q. HOW DO THESE CONCERNS AFFECT APS?**

2 A. In two ways. First, markets make judgments about investment risks that apply to
3 industry sectors as a whole and utilities are now regarded generally as more risky
4 than they were historically. Then, company-specific risk factors are added to
5 sector risk.

6 **Q. IN YOUR EXPERIENCE AS AN ANALYST AND PORTFOLIO**
7 **MANAGER, COULD A PERCEIVED CHANGE IN A COMPANY'S**
8 **REGULATORY CLIMATE AFFECT YOUR INVESTMENT OPINION?**

9 A. Absolutely. During my tenure as an active investor, a utility's regulatory
10 environment was a critical factor in my assessment of its investment
11 attractiveness. An adverse regulatory decision could be a key determinant in my
12 recommendation or decision to sell a stock already owned or not make an
13 investment in one under consideration.

14 **Q. WHY IS THE PERCEPTION OF REGULATORY CLIMATE OF SUCH**
15 **IMPORTANCE TO INVESTORS?**

16 A. Equity investors today are still seeking companies that can offer stability in
17 earnings and dividends. Fixed income investors look for stable and adequate cash
18 flows to ensure payment of principal and interest when due, as indicated by stable
19 credit ratings. The ability to pay dividends and sustain credit ratings is directly
20 related to the consistency and sufficiency of a utility's earnings, which depend in
21 large part on how the utility is regulated. If there is uncertainty about whether
22 regulation will allow a utility the opportunity to earn a reasonable return or will
23 allow the utility to recover its reasonable and prudent costs, then that uncertainty

1 will lead investors to avoid holding investment positions in the utility, all other
2 things being equal.

3 As a result, investors selecting electric utility stocks today place a very high value
4 on consistent and constructive regulation. Also, with a new round of base rate
5 case filings underway in the industry, the quality of regulation is receiving
6 renewed investor attention. That heightens the need for balanced and constructive
7 rulings in this case.

8 **Q. WHO ARE TYPICAL INVESTORS IN UTILITY STOCKS?**

9 A. There are two kinds of investors: individuals, who generally seek stability and
10 income from their utility holdings, and institutions, which generally seek total
11 return (i.e., price appreciation plus dividend income) from their utility
12 investments.

13 **Q. HOW HAS THE INVESTMENT INDUSTRY ITSELF CHANGED IN**
14 **RECENT YEARS?**

15 A. In recent years, institutional investors and hedge funds have grown dramatically
16 in the amount of capital they control. This growth has had a significant impact on
17 the speed with which the market reacts to unfavorable developments. The market
18 is much more reactive and much less forgiving than it was in the past when stock
19 ownership was less concentrated. In the context of a regulatory decision,
20 investors won't necessarily wait, as they would have in the past, to see how the
21 ramifications of a decision might play out. Rather, they simply sell their shares if
22 a regulator's decision runs counter to their expectations.

1 **Q. WHY ARE INSTITUTIONAL INVESTORS OF SUCH IMPORTANCE**
2 **GENERALLY?**

3 A. Because of the sheer size of their investment positions, institutions can effectively
4 direct the course of individual securities and sometimes can move the market as a
5 whole. Institutional investors include financial institutions such as mutual funds,
6 investment companies, insurance companies, commercial and investment banks
7 and various types of public retirement funds. They approach the investment
8 selection process from the standpoint of a portfolio. An investment portfolio is a
9 collection of stocks selected to achieve the highest possible return within a
10 commensurate level of risk. Therefore, institutional investors keep electric
11 utilities in their portfolios only when such stocks contribute to achieving the
12 desired risk/return relationship.

13 Generally, the customers of institutional investors are individuals and it is they
14 who ultimately gain or suffer loss from changes in the value of the institution's
15 investments. Anyone who has a stake in a retirement plan or owns a mutual fund
16 is directly or indirectly a client of an institutional investor. But, the individuals
17 who make the decisions concerning these investments are paid money
18 managers—how they see their responsibilities to the clients they serve and the
19 way that their performance is judged has a great deal to do with how they react to
20 developments in the market.

21 **Q. WHY ARE INSTITUTIONAL INVESTORS IMPORTANT TO APS AND**
22 **PINNACLE WEST?**

23 A. Institutional investors today hold approximately 75%-80% of Pinnacle West
24 Capital's total common shares. Such investors can dramatically change the

1 market for Pinnacle West shares. Because institutional investors own large blocks
2 of shares relative to the volumes typically traded, their activity in moving in or
3 out of the Company's shares is often noticeable as a significant change in the
4 price and volume of shares being traded for Pinnacle West. This change may be
5 picked up by other institutional investors, by the investment community in general
6 and eventually by individual investors, leading to a "cascade" effect. Other
7 entities will then look to see what is driving this trend in the stock. If they see
8 support for the trend, they follow the lead of the firms that initially began to move
9 the market and by following the leaders, the late movers further strengthen the
10 trend.

11 **Q. WHY MIGHT AN INSTITUTIONAL INVESTOR CHOOSE NOT TO**
12 **HOLD INVESTMENTS IN A PARTICULAR ELECTRIC UTILITY?**

13 A. Several factors are drivers. First, institutional investors have fiduciary
14 responsibilities. For example, managers of pension assets fall under Federal
15 ERISA laws, which mandate that a portfolio manager's decisions meet the
16 so-called "prudent man" standard. He or she is expected not to make investment
17 decisions that are unduly risky or to retain stocks that are unduly risky given the
18 investment goals of the portfolio and the function of the stock within it.

19 In addition, institutional investors have performance pressures. It is not enough
20 for stocks in a portfolio simply to increase in value. Rather, relative performance
21 is what counts. Investment performance is gauged against a market proxy (such
22 as the Standard & Poor's 500 Index) or a peer group of investors (i.e., investors
23 with a similar style, such as value, growth, growth & income, small cap, etc.).

1 Mutual fund rating organizations such as Morningstar track and publicize the
2 relative performance for mutual funds and various pension consultants perform
3 the same service for their client organizations.

4 **Q. WHAT HAPPENS WHEN AN INSTITUTIONAL INVESTOR**
5 **UNDERPERFORMS?**

6 A. The results vary, but eventually, underperformance will result in lost business and
7 personnel changes. Mutual fund shareholders can sell their fund shares. A
8 pension plan sponsor can fire the professional investor or reduce the assets under
9 their investor's management. And, of course, poor performance also
10 disadvantages the individual, who has entrusted his monies to the institution for
11 management.

12 **Q. HOW LONG A PERIOD DOES AN INSTITUTIONAL INVESTOR HAVE**
13 **BEFORE PERFORMANCE BECOMES AN ISSUE?**

14 A. Again, it can vary. But there is little doubt that institutional investors no longer
15 have the luxury of a long-time horizon in which to show performance. Investors
16 want results. And with the public visibility that investment results now have
17 (through organizations such as Morningstar and the various pension consultants)
18 and the resulting performance pressure, most investment organizations are now
19 operating with a much shorter time horizon than in years past. Generally
20 speaking, a long investment time horizon today can be as short as 12-18 months.
21 So, a stock that is unlikely to perform within the prescribed time horizon is
22 usually not attractive for purchase or continued investment by an institutional
23 investor.

1 Q. WHAT DOES THIS MEAN FOR INVESTMENTS IN PINNACLE WEST
2 AND APS SPECIFICALLY?

3 A. This shortened timeframe means that if there is bad news, institutional investors
4 will react more quickly. In the instance of a rate proceeding, these investors are
5 unlikely to wait to see what the outcome of the next rate decision will be. That
6 would represent an opportunity cost to them. Rather, institutional investors are
7 now more prone just to sell their shares on the news of an adverse regulatory
8 outcome. This is not good for retail electric customers for the reasons discussed
9 earlier.

10 Q. DO ALL INSTITUTIONAL INVESTORS FUNCTION WITHIN THE
11 TIME FRAMES YOU DESCRIBE?

12 A. No. There is a type of institutional investor called a hedge fund that frequently
13 buys and sells the same stock during the course of a day.

14 Q. WHAT IMPACT DO HEDGE FUNDS HAVE ON THE MARKET IN
15 GENERAL AND STOCKS IN PARTICULAR?

16 A. Their impact can be dramatic. Hedge funds are well known for trading in
17 information; their actions are frequently event-driven. Sometimes that
18 information is factual and other times it falls into the category of rumor. Because
19 investors at hedge funds have wide information networks and are in frequent
20 communication with a broad range of other investors, they have the ability and the
21 power to create volatility which, in turn, impacts the movement of stock prices.
22 The number of hedge funds participating in the market and the funds' assets have
23 grown exponentially in recent years—recent estimates put the numbers at over
24 8,500 firms with assets of \$1.26 trillion globally in 2005, with the top 134 U.S.

1 hedge funds' assets at almost \$631 billion. That compares to only 610 firms with
2 \$39 billion in assets in 1990. Thus, they have become a very strong force both in
3 the market and in stocks in which they are interested. When they like an industry
4 group or a stock, hedge funds can provide substantial support to stock prices.
5 But, conversely, when they become disenchanted, their tendency is to sell quickly
6 and without remorse. Although their focus is not on contributing to orderly
7 markets, hedge funds are a formidable presence in the marketplace and must be
8 reckoned with.

9 **Q. CAN YOU GIVE AN EXAMPLE OF HOW HEDGE FUNDS MIGHT**
10 **TRAFFIC IN PINNACLE WEST'S STOCK?**

11 A. Investors have been aware of the current proceeding for months. Hedge funds
12 assuredly have made assumptions about the case, including its resolution. If,
13 when the Commission's decision is announced, the details fall short of those
14 expectations, the hedge funds could put significant pressure on the stock, either
15 through outright sales or short-selling (i.e., selling stock that is borrowed in
16 anticipation that the price of the stock will drop before the borrowed stock must
17 be replaced). Hedge funds seek to get ahead of the broader market and react to
18 news before the market can. Accordingly, if hedge funds decide to make moves
19 on Pinnacle West's shares based on the order in this proceeding, they will begin
20 to do so within hours of the release of the order.

21 **Q. WHAT ROLE DO CREDIT AGENCIES PLAY IN INVESTORS'**
22 **EXPECTATIONS?**

23 A. In the wake of financial disasters, bankruptcies and the ensuing severe erosion in
24 investor confidence in the past few years, credit issues have become critically

1 important not only to fixed income investors, but also to equity investors. While
2 credit downgrades initially impacted only the most troubled companies, a
3 spillover effect soon was seen on healthy utilities. Part of this was due to the fact
4 that the rating agencies came under harsh criticism that they had failed to catch
5 problems early enough in companies such as Enron Corp. As a result, they began
6 to heighten their scrutiny of all entities under their watch and became far more
7 proactive in making rating changes. As well, "headline risk" began to come into
8 play as investors worried that—when credit problems in an industry are in the
9 headlines—any company in the sector could be vulnerable to a downgrade. Thus,
10 equity investors now closely watch the actions of the credit agencies, because any
11 change in ratings can have a significant impact on a company's stock price.

12 **Q. WHAT HAPPENS WHEN A CREDIT DOWNGRADE OCCURS?**

13 A. In the simplest terms, it becomes more expensive for a company to raise money in
14 the capital markets because a downgrade raises a company's risk profile and,
15 consequently, increases the cost of debt. And because of the increased linkage
16 these days between ratings and stock prices, the price frequently reacts—
17 sometimes quite strongly—to a downgrade. For example, Moody's cut the
18 ratings of Allegheny Energy and its subsidiaries to "junk," or below investment-
19 grade, status on October 1, 2002. The prior day, September 30, Allegheny's stock
20 price closed at \$13.10. By October 8, when the company announced that it was in
21 technical default with creditors due to its inability to meet higher collateral
22 requirements prompted by the downgrade, the stock closed at \$3.80. Thus, in the
23 space of a week, Allegheny's stock price—and the value of a shareholder's

1 investment—lost 71% of its value. This example is indicative of how the markets
2 now watch changes in credit ratings so closely. For APS, it indicates how the
3 ratings downgrades and any further negative ratings action can collapse stock
4 prices as well.

5 **III. INVESTORS' PERCEPTIONS OF THE CURRENT PROCEEDING**

6 **Q. HOW HAVE YOU GAUGED INVESTORS' PERCEPTIONS OF THE**
7 **ISSUES IN THIS PROCEEDING?**

8 A. To supplement my own knowledge of the industry, I have reviewed various
9 reports related to APS and Pinnacle West written by the credit rating agencies and
10 investment analysts. A clear picture of investors' perceptions emerges from these
11 reports, which is very much in keeping with my own views.

12 **Q. WHICH CREDIT AGENCY REPORTS HAVE YOU REVIEWED?**

13 A. I have examined reports written by Moody's, S&P, and Fitch Ratings ("Fitch"),
14 which are the three key credit rating agencies.

15 **Q. WHY IS A UTILITY'S REGULATORY ENVIRONMENT IMPORTANT**
16 **TO THE RATING AGENCIES?**

17 A. The rating agencies appraise companies on the basis of creditworthiness. They
18 evaluate current financial soundness and attempt to discern how that might
19 change in the future. One of the key factors in assessing a utility's financial
20 picture is the regulatory climate in which the company operates because, among
21 other things, regulators establish the returns that may be earned on the capital
22 structure and make many other decisions impacting a company's financial health.
23 Thus, a regulatory environment characterized by consistency and predictability is

1 one that lends itself to a company's having a sounder financial base. Conversely,
2 a regulatory situation defined by a lack of stability has a deleterious impact on a
3 utility's credit profile.

4 **Q. HOW DO THE RATING AGENCIES VIEW APS AND ITS**
5 **REGULATORY SITUATION?**

6 A. While their opinions vary somewhat, all three agencies place significant emphasis
7 on the actions of the Commission and the impact that those actions have on the
8 Company's financial health. The agencies generally share the opinion that APS'
9 regulatory environment is characterized by risk and uncertainty.

10 **Q. PLEASE ELABORATE.**

11 A. As noted in the pre-filed direct testimony of Pinnacle West and APS Chief
12 Financial Officer Donald E. Brandt, Moody's placed the long-term ratings of APS
13 under review for possible downgrade on January 10, 2006. As Mr. Brandt noted,
14 "The agency declared that an uncertain regulatory environment in combination
15 with the absence of timely recovery of increased fuel and purchased power costs
16 precipitated this action."² In a report on the Company issued the following day,
17 Moody's cited "Growth rates within the company's service territory are above the
18 national average" as a "Credit Strength." "Credit Challenges" included "Growing
19 territory requires increasing amounts of capital expenditures" and "Significant
20 rate increases are required to recover costs associated with capital investments as
21 well as increased expenses for fuel, purchased power."³

² Pre-Filed Direct Testimony of Donald E. Brandt On Behalf of Arizona Public Service Company, Docket No. E-01345A-05-0816, January 31, 2006.

³ Moody's Investors Service, "Credit Opinion: Arizona Public Service Company," January 11, 2006.

1 The agency's review of the Company and its parent resulted in a ratings
2 downgrade on April 27, 2006. Moody's stated that its action stemmed from the
3 recommendation of the Commission's Administrative Law Judge in APS' petition
4 for emergency interim rate relief that was roughly half the amount sought: "The
5 rating downgrades reflect deterioration in key financial metrics as a result of
6 increased fuel and purchased power costs that APS is unable to recover on a
7 timely basis."⁴

8 **Q. DID MOODY'S OPINION ON APS CHANGE AS A RESULT OF THE**
9 **ACC'S MAY 2 RULING ON APS' EMERGENCY INTERIM RATE**
10 **PETITION?**

11 A. No. The rating agency issued another credit opinion on the Company on May 9 in
12 which it maintained the Negative Outlook and existing rating structure. While
13 noting the May 2 Commission decision without evaluative comment, Moody's
14 reiterated its position on the possibility of additional downgrade action in the
15 absence of supportive and timely rate decisions in this case. As to the chance of a
16 ratings upgrade, the agency did say that prospective supportive regulatory
17 treatment could result in strengthened key financial ratios, which initially would
18 likely result only in stabilizing the rating outlook.⁵

19 **Q. WHAT IS S&P'S VIEW OF APS IN THE CONTEXT OF ARIZONA**
20 **REGULATION?**

21 A. Standard and Poor's ("S&P") also downgraded the ratings of APS and its parent
22 in December 2005. S&P's action reduced the credit ratings to the last notch of

⁴ Moody's Investors Service, "Rating Action: Moody's Downgrades Pinnacle West (Issuer Rating to Baa3) and Arizona Public Service (Sr. Uns. to Baa2); Ratings of Pinnacle West Remain Under Review," April 26, 2006.

⁵ Moody's Investors Service, "Credit Opinion: Arizona Public Service Company," May 9, 2006.

1 investment grade. S&P stated that: "This action is based on increased regulatory
2 and operating risk at APS. Specifically, Standard & Poor's is concerned that the
3 Arizona Corporation Commission (ACC) is not expeditiously addressing APS'
4 growing fuel and purchased-power cost deferrals, which have grown much more
5 rapidly than expected in 2005, particularly because of elevated gas prices and the
6 utility's increased dependence on this fuel."⁶

7 S&P opined several weeks later on the fuel and purchased power recovery
8 mechanism established in the Company's last major rate case: "Regulatory
9 uncertainty is exacerbated by the establishment in 2004 of a weak power supply
10 adjuster [sic] (PSA) that exposes the utility to potential cash volatility. APS has
11 been forced to defer \$170 million of fuel and purchased power costs at the end of
12 2005, an amount that may grow to as large as \$250 million by the end of 2006."⁷

13 Subsequently, S&P commented on the ACC's May 2 Decision by maintaining
14 APS' ratings level and Stable Outlook. The agency noted that the Commission's
15 approval of "additional rate adders for retail customers is a step in the right
16 direction as it stems the growth of deferred balance levels. Yet deferrals are not
17 expected to be eliminated and will continue to be an ongoing concern for
18 consolidated credit quality in 2006 and 2007."⁸ S&P also said that "continued
19 regulatory support will be required to determine how deferred balances will
20 ultimately be reduced."⁹ The agency concluded that both APS' and Pinnacle
21 West's stable outlook is "premised on the ACC continuing to provide sustained

⁶ Standard & Poor's, "Research Update: Pinnacle West Capital's, Arizona Public Service's Ratings Lowered to 'BBB-'; Outlook Stable," December 21, 2005.

⁷ Standard & Poor's, "Summary: Arizona Public Service Co.," February 15, 2006.

⁸ Standard & Poor's, "Summary: Arizona Public Service Co.," May 10, 2006.

⁹ Ibid.

1 regulatory support that addresses permanent rate relief and manages the deferral
2 balances downward over a reasonable time frame.”

3 **Q. WHAT DO YOU CONCLUDE FROM S&P’S COMMENTS?**

4 A. S&P was encouraged by the Commission’s decision in early May. But, it has
5 significant concerns about the Company’s Power Supply Adjustor (“PSA”) and is
6 closely watching this case for constructive regulatory treatment in order to
7 maintain APS’ and Pinnacle West’s ratings at existing levels.

8 **Q. HOW DOES FITCH VIEW APS?**

9 A. Like the other credit rating agencies, Fitch also downgraded APS and Pinnacle
10 West. On January 30, 2006, the agency lowered the parent’s ratings to BBB- and
11 APS to BBB reflecting, in part, the Commission’s January 25 decision in the
12 utility’s PSA proceeding and APS’ “significant exposure to high and rising
13 natural gas commodity costs.”¹⁰ Fitch applauded the removal of the PSA cost cap
14 and deferred cost recovery acceleration, but noted that the “ACC bench order
15 rejecting APS’ \$80 million surcharge request on procedural grounds and
16 restriction of PSA adjustments to an annual reset is less favorable than Fitch had
17 anticipated in its previous ratings and is a significant source of concern for PNW
18 [Pinnacle West] and APS fixed-income investors.”¹¹

19 More recently, Fitch on May 5 addressed the Commission’s ruling in APS’
20 emergency rate case. It cited the Commission’s “supportive response to the
21 company’s request,” but noted that “prior rate decisions have been less

¹⁰ Fitch Ratings, “Fitch Lowers PNW & APS’ Sr. Unsecured Ratings to ‘BBB-’ and ‘BBB’, Respectively; Outlook Stable,” January 30, 2006.

¹¹ Ibid.

1 constructive to the credit profile of APS” and referenced Fitch’s January
2 downgrade actions.¹²

3 **Q. WHAT CONCLUSIONS DO YOU DRAW FROM THE RATING**
4 **AGENCIES’ REPORTS?**

5 A. All three credit agencies share a concern that the Arizona regulatory backdrop is
6 challenging and uncertain for APS. They have acted on that concern by
7 downgrading the credit ratings of the utility and its parent, with S&P moving the
8 ratings to only one notch away from below investment grade and Moody’s and
9 Fitch to only two notches away. Specifically, the agencies are unanimously
10 concerned about the mounting level of the Company’s deferred fuel and
11 purchased power costs due to lack of timely as well as anemic regulatory
12 decisions, the limitations of the Company’s PSA and the negative toll that the
13 growing deferrals are having on APS’ credit metrics. Indeed, Moody’s noted the
14 need for APS to have stronger financial metrics than comparably rated utilities
15 due to the challenging regulatory environment. S&P, while encouraged by May’s
16 Commission action, needs to see continued constructive regulatory treatment to
17 maintain the Company’s rating at existing levels. Fitch also applauded the
18 Commission’s more supportive posture recently toward APS, but implied some
19 doubt about a continuation of that trend by pointing out that prior decisions have
20 been less constructive.

¹² Fitch Ratings, “Fitch Comments on PNW Subsidiary APS’s Emergency PSA Rate Order,” May 5, 2006.

1 **Q. PLEASE TURN YOUR ATTENTION NOW TO THE REPORTS OF**
2 **SECURITY ANALYSTS REGARDING APS. WHAT ARE THEIR**
3 **OPINIONS ABOUT THE COMPANY'S REGULATORY**
4 **CIRCUMSTANCES?**

5 A. A number of investors have commented on APS' regulatory situation and its
6 impact on the Company's investment attractiveness. They appreciate the fact that
7 the utility faces significant capital expenditures to support customer demand in its
8 fast-growing service territory. The analysts also share the opinions of the credit
9 rating agencies that the Arizona regulatory environment is challenging and
10 uncertain.

11 **Q. WHAT ARE SOME OF THE ANALYSTS' OBSERVATIONS?**

12 A. Security analysts are largely cautious on Pinnacle West's stock because of the
13 presence of regulatory risk. For example, Morgan Stanley downgraded its
14 investment opinion to "Underweight" last September due to "more expected
15 regulatory uncertainty" in the context of Arizona's traditionally "difficult
16 regulatory environment."¹³ Other brokerage firms, which rate the stock
17 "Neutral," "Equal weight," or "Hold," consistently cite APS' regulatory
18 uncertainty in supporting their investment opinion. As was true of the credit
19 rating agencies, the security analysts' concerns center on the mounting level of
20 cost deferrals relating to fuel and purchased power expense, which is compounded
21 by the Commission's failure to render decisions in a timely fashion.

¹³ Morgan Stanley, "Pinnacle West: Downgrading on More Expected Regulatory Uncertainty," September 19, 2005.

1 **Q. PLEASE ELABORATE ON SOME OF THE INVESTORS' OPINIONS.**

2 A. Lehman Brothers has repeatedly characterized the Arizona regulatory
3 environment as being challenging. In its discussion of second quarter results, the
4 investment firm recently noted: "We continue to see Arizona as a challenging
5 regulatory environment, and the GRC [General Rate Case] before the ACC as
6 providing regulatory risk overhang to the stock in the near to medium term."¹⁴
7 Lehman, in commenting on the ACC's May 2 decision in APS' emergency
8 request, said: "Even with this recovery, in APS' own estimation there is a 35%
9 chance of a credit downgrade to junk status by one or more of the rating agencies.
10 It seems the ACC is willing to let APS skirt the line of junk status while not
11 permanently addressing fuel recovery, and using fuel recovery proceedings as
12 leverage over the company to securitize and debate APS' other costs."¹⁵

13 **Q. WHAT HAVE OTHER INSTITUTIONAL INVESTORS HAD TO SAY**
14 **ABOUT APS' REGULATORY SITUATION?**

15 A. J.P. Morgan stated:

16 "Our focus going forward will be on the regulatory front, which is
17 expected to be challenging. Although on the surface the rate case
18 appears fairly straight forward, we continue to believe it will be a
19 challenge for the company. Not only has Arizona been a difficult
20 regulatory environment historically, the magnitude of the increase
21 combined with the April rate increase and rising commodity prices
22 may be too large politically. We are maintaining our Neutral
23 rating."¹⁶
24

25 Harris Nesbitt also weighed in on Arizona regulation:
26
27

¹⁴ Lehman Brothers, "Pinnacle West Capital: PNW Beats Street on Growth & Weather," July 21, 2006.

¹⁵ Lehman Brothers, "Pinnacle West Capital: Skirting the Line in Arizona," May 3, 2006.

¹⁶ J.P. Morgan, "Pinnacle West Capital Corp.: Raising 2005E EPS; Regulatory Overhang Remains," October 27, 2005.

1 **“Recommendation:** We reiterate our **NEUTRAL** rating,
2 recognizing Arizona remains a challenging regulatory jurisdiction
3 and PNW is in the midst of a significant rate proceeding.
4

5 **Details & Analysis:** While strong customer growth remains a
6 driving force, the pressure to serve that growing demand is
7 expected to keep PNW before the regulators for the foreseeable
8 future. As such, we regard regulatory uncertainty as a constant for
9 Pinnacle West, particularly since regulation in Arizona has been
10 less constructive relative to many other states, in our opinion,
11 although we regard recent commission decisions (discussed below)
12 as reasonable.”¹⁷

13 **Q. WHAT OPINIONS DID CITIGROUP OFFER?**

14 A. The brokerage firm clearly conveyed that APS’ ongoing exposure to regulatory
15 risk is the dominant investment factor impacting the Company and its parent. In a
16 January 10, 2006 report, Citigroup stated, “Our ’07 target multiple is a discount to
17 the average defensive utility multiple to account for regulatory uncertainty.
18 Overall, we believe this target multiple reflects Pinnacle’s high proportion of
19 regulated earnings and dividend growth, offset by a weak balance sheet and
20 potential future regulatory risk.”¹⁸ The firm more specifically and forcefully
21 addressed APS’ regulatory environment several weeks later:

22 “We believe that for the near-term under-recoveries are
23 manageable through adjustor/surcharge recoveries, cash on hand
24 and the pending equity infusion of over \$200mm of Silverhawk
25 asset sale proceeds, which closed 1/10/06. ***However, if the ACC***
26 ***continues to assume equity holders will finance in perpetuity the***
27 ***legitimate costs incurred to deliver service to Arizona ratepayers***
28 ***the situation could lead to a further credit downgrade (APS is***
29 ***already BBB-), cause bond spreads to widen, trigger collateral***
30 ***calls, and materially impair the company’s ability to access the***
31 ***equity capital markets at favorable terms.***”¹⁹ [Emphasis added]

¹⁷ Harris Nesbitt, “Pinnacle West Capital, Regulatory Uncertainty Continues to Pressure the Earnings Outlook,” May 11, 2006.

¹⁸ Citigroup, January 10, 2006, op. cit.

¹⁹ Citigroup, February 2, 2006, op. cit.

1 **Q. WHAT IS THE IMPORT OF THESE ANALYSTS' COMMENTS?**

2 A. Investors are very clear in conveying that ACC actions matter significantly. They
3 are acutely aware that APS is in the midst of a general rate case, the Company
4 continues to be in an under-recovered position for its fuel and purchased power
5 expenses and the utility's need for rate relief will be ongoing. They acknowledge
6 that regulatory risk has brought and is likely to continue to keep Pinnacle West's
7 stock under pressure and is a primary reason why the analysts remain cautious in
8 their investment posture toward the Company. Given this, it is not surprising that
9 some investors are conservative in their assumptions about the ROE award.

10 **Q. HAVE INVESTORS ALSO CONVEYED THEIR EXPECTATIONS FOR A**
11 **RETURN ON EQUITY AWARD IN THE CURRENT PROCEEDING?**

12 A. Merrill Lynch's expectation is for an 11.5% ROE award: "The outlooks remains
13 heavily dependent on the pending rate case, for which we assume jurisdictional
14 rate base of \$4.4B, 50% equity and an 11.5% ROE."²⁰ Citigroup is assuming a
15 10.5% ROE, with a downside of 10.25%.²¹ Lehman Brothers' model incorporates
16 a 10.25% ROE:

17 "The new rate base of \$4.4 Billion is likely to be accepted along
18 with the Equity ratio of 54.3%, as there has yet to be a case, to our
19 knowledge, in Arizona where actual equity capitalization has
20 be[sic] denied. Pro-forma equity in some cases has been used.
21 The ROE is likely to be the item that is most at risk for reduction.
22 The table below shows the EPS sensitivity to shifts in the ROE and
23 Equity Ratio:

²⁰ Merrill Lynch, May 10, 2006, op. cit.

²¹ Citigroup, "Pinnacle West Capital Corporation, PNW: Palo Verde 1 Appears Fixed. Rate Case Next Issue," July 13, 2006.

SHIFT	EPS SENSITIVITY
-100bp in ROE	(\$0.24)
-1% in equity ratio	(\$0.05)

We are maintaining our 2007 EPS guidance of \$3.40. We are using a 10.25% ROE, equivalent to the outcome of the prior rate case, at actual equity levels, in our 2007E EPS.²²

Q. ALTHOUGH MERRILL LYNCH'S FORECAST ASSUMES AN ROE AWARD CONSISTENT WITH THE COMPANY'S REQUEST, BOTH CITIGROUP'S AND LEHMAN BROTHERS' EXPECTATIONS ARE BELOW THE 11.5% LEVEL. HOW DO YOU EXPLAIN THAT DISPARITY?

A. It is not surprising that some investors are conservative in their assumptions about the ROE award. The estimated ROE allowances of Citigroup and Lehman represent the floor of a range of expected allowances from 10.25%-12% that investors would consider to be reasonable. Lehman expressly states that its estimate is equivalent to the outcome of APS' last general rate case. Further, the analysts' assumptions reflect uncertainty about the supportiveness of Arizona regulation, particularly in the current climate of rising energy prices and interest rates. Thus, they are likely erring on the side of conservatism in anticipating this case's outcome. Indeed, this regulatory uncertainty is also reflected in Lehman's recent ranking of state utility commissions from an investor perspective. That is part of the reason that Lehman's 10.25% ROE is at the bottom of the expected range of outcomes. Arizona's ranking of "Tier 5" has remained consistent in Lehman's annual regulatory studies since the publication commenced in 2004.²³

²² Lehman Brothers, July 21, 2006, *op. cit.*

²³ Lehman Brothers, "They're Back! Twenty-Six Rate Cases This Year Give Rise to the Regulators," March 5, 2004; and "Hurry Up and Wait: 41 Rate Cases in Next Two Years as Companies Strive to Avoid Regulatory Lag," April 19, 2005.

1 **Q. DID LEHMAN COMMENT FURTHER ON ROE AWARDS IN**
2 **GENERAL?**

3 A. Yes. The firm presented projections for annual allowed returns on equity for the
4 industry for 2006 through 2010. For this period, Lehman is estimating an 11.3%
5 ROE award for each of those years. The firm notes, however, that "Primarily
6 because of regulatory lag and increased financing expenses, utilities suffer subpar
7 returns during periods of heavy capital investment." Further, "...as the sector
8 becomes FCF [free cash flow] neutral (by late 2005), utilities tend to earn 225 bps
9 [basis points] below their allowed ROEs. . . . As FCF trends downward through
10 2007, this implies more substantial under-earning over the next few years."
11 Lehman's projections of projected earned ROEs are: 2006, 9.02%; 2007, 8.71%;
12 2008, 9.13%; 2009, 9.57%; and 2010, 9.83%.²⁴

13 **Q. WHAT ARE THE IMPLICATIONS OF LEHMAN'S INDUSTRY ROE**
14 **ANALYSIS FOR APS' REQUESTED ROE?**

15 A. There are several points to be made. First, the firm is projecting an 11.3%
16 average allowed ROE for the industry over each of the next five years. That
17 projection reinforces the likelihood that both Lehman's and Citigroup's ROE
18 estimates for the Company are conservative and represent the low end of the
19 range and that Merrill's projection of an 11.5% ROE is at the upper end of a band
20 of 10.25%-11.5% expected by investors. Second, Lehman is anticipating an
21 allowed ROE level of 11.3% over each of the next five years, but an earned ROE
22 ranging from 143 basis points on the high end (2010) to 259 basis points on the
23 low end (2007) below the allowed ROE due to cash flow pressures. The

²⁴ Lehman Brothers, "Capital Lessons," op. cit.

1 Company's free cash flow is already being pressured by significant spending on
2 transmission and distribution infrastructure as well as by deferred fuel and
3 purchased power expenses. In that context, the lower the return on equity that
4 APS is *allowed*, the lower the *earned* return on equity that will actually be
5 achieved.

6 IV. POWER SUPPLY ADJUSTOR

7 **Q. YOU'VE STATED THAT BOTH THE CREDIT RATING AGENCIES**
8 **AND SECURITY ANALYSTS ARE CONCERNED ABOUT APS' RISING**
9 **LEVEL OF DEFERRED FUEL AND PURCHASED POWER COSTS.**
10 **PLEASE ELABORATE ON THAT.**

11 **A.** Recovery of fuel and purchased power costs—essential expenditures in providing
12 electricity to customers and a major component in a utility's cost structure—is a
13 key issue to investors. In a study I conducted for the Edison Electric Institute last
14 year on investor perceptions of various state regulatory issues, over half the
15 analysts believe that recovering these expenses should occur on a regular, ongoing
16 basis without deferrals and that regulatory mechanisms should be in place to
17 handle recovery. The remaining investors don't disagree with that opinion, but
18 expressed worries about fuel recovery due to "sticker shock" and potential
19 subsequent prudence reviews because of high commodity prices and increased
20 political motivation of regulators. As to purchased power cost, the respondents
21 also endorsed recovery, saying it was a "legitimate expense" and a "fixed
22 obligation" that should be recovered on an "ongoing basis, with routine updating
23 of cost."²⁵ The difficulty that APS continues to experience in obtaining timely

²⁵ J.M. Cannell, Inc., "State Utility Regulation: An Assessment of Investor Perceptions," August 2005.

1 recompense for these major elements of its cost structure, and the pressure that
2 brings to bear on the Company's financial well-being, are of paramount concern
3 to investors and a major investment negative.

4 **Q. PLEASE COMMENT ON INVESTORS' VIEWS OF THE COMPANY'S**
5 **CURRENT MECHANISM FOR FUEL AND PURCHASED POWER**
6 **RECOVERY.**

7 **A.** Investors, while applauding the adoption of a mechanism in APS' 2005 rate case
8 permitting some level of fuel and purchased power cost recovery (Arizona
9 previously had been one of only a limited number of states without a recovery
10 vehicle), have also recognized the limitations of the PSA.

11 **Q. DO INVESTORS' CONCERNS ABOUT THE PSA IMPACT THEIR**
12 **ASSESSMENT OF THE RISKS OF EITHER BUYING PINNACLE WEST**
13 **STOCK OR LENDING MONEY TO APS FOR ITS CAPITAL NEEDS?**

14 **A.** Yes. Investors almost universally rate Pinnacle West's investment attractiveness
15 neutrally, with concerns about adequate and timely cost recovery widely stated as
16 a reason for that posture. Credit rating agencies share the same concerns.

17 **Q. IN ITS FILING, APS HAS RECOMMENDED SEVERAL CHANGES TO**
18 **THE PSA. WOULD THOSE CHANGES ADDRESS THE CONCERNS**
19 **BEING RAISED BY THE INVESTMENT COMMUNITY?**

20 **A.** Yes, I believe they would. In particular, elimination of the \$776 million fuel cost
21 cap or raising it substantially as APS suggests would remove much of the
22 uncertainty perceived as to whether prudently incurred expenses above that level
23 are recoverable. Changing the cumulative 4-mill cap on the annual PSA
24 adjustment to an annual 4-mill cap would also permit much more timely and
25 routine recovery of fuel and purchased power costs. While I personally am not

1 conversant with the details of the PSA and its specific problems, I do believe that
2 these changes to the PSA would address several investor concerns by providing
3 more certain and timely recovery of fuel and purchased power expenses.

4 **Q. ARE THERE ADDITIONAL INFERENCES TO BE DRAWN FROM**
5 **INVESTORS' VIEWS OF THE COMPANY?**

6 A. Yes. One of the key factors analysts use to evaluate the quality of a regulatory
7 climate is the consistency of a commission. Investors value certainty and
8 predictability; a lack of consistency in a commission's decisions serves to
9 increase the investment risk associated with the Company. Investors are unable to
10 anticipate reliably the future actions of a commission which has an unpredictable
11 track record of regulatory decisions. That in turn depresses valuations—i.e.,
12 lowers the price of a stock—or increases a company's cost of borrowing. In the
13 state regulatory perception study I previously cited, respondents were asked to
14 cite the regulatory factors they felt characterized a constructive environment as
15 well as a non-constructive environment. On the positive side of the ledger, one of
16 the top set of factors, comprising 18% of total responses, was a regulatory climate
17 that is "fair, stable, predictable, and consistent." The top factor cited by the
18 respondents as characterizing a non-constructive environment (45% of replies)
19 was a climate that is "arbitrary, inconsistent, and unwilling to acknowledge the
20 economic realities that utilities face." One investor summed up that type of non-
21 constructive regulation as "regulatory purgatory."²⁶

²⁶ Ibid.

1 **Q. PLEASE SUMMARIZE THE PERSPECTIVE OF SECURITY ANALYSTS**
2 **AND OTHERS REPRESENTING THE INVESTOR VIEWPOINT ON THE**
3 **ARIZONA REGULATORY ENVIRONMENT AS IT RELATES TO APS.**

4 A. There is a general perception among investors that the regulatory environment in
5 which the Company operates is characterized by risk and uncertainty. Security
6 analysts are keenly aware that APS is facing not only a general rate case this year,
7 but also ongoing regulatory exposure in recovering deferred fuel and purchased
8 power costs. Accordingly, they have a cautious view on Pinnacle West's stock.

9 **Q. HOW DOES THIS VIEW OF REGULATORY UNCERTAINTY IMPACT**
10 **THIS CASE?**

11 A. Uniformly, the rating agencies and investment analysts viewed positively the
12 Commission's decisions in late January and early May of this year. It is equally
13 obvious, however, that they are carefully watching this case to see if the
14 Commission will continue to address positively APS' credit metrics, problems
15 with the PSA and the quantity and quality of APS' earnings. Favorable rulings on
16 case issues such as strengthening the PSA will show consistency with these earlier
17 decisions and are particularly critical given APS' shaky credit ratings.

18 **V. RETURN ON EQUITY FOR APS**

19 **Q. HOW DO YOU BELIEVE APS' REQUESTED RETURN ON EQUITY OF**
20 **11.5% COMPORTS WITH INVESTORS' PERCEPTIONS?**

21 A. The investment community would find an 11.5% ROE supportive for the
22 Company. It is within the range of investors' expectations for ROE allowances in
23 2006 and particularly appropriate for APS at this time for the reasons I just
24 discussed.

1 **Q. IN THE CURRENT LOW INTEREST RATE ENVIRONMENT, DO YOU**
2 **CONSIDER INVESTORS' EXPECTATIONS REGARDING THE**
3 **COMPANY'S PROSPECTIVE ROE AWARD TO BE REASONABLE?**

4 A. Yes, I do. Interest rates, though recently having reached historically low levels,
5 are once again rising. And the interest rate factor is not the only one that
6 investors are taking into account. Because of the greater risks that the industry is
7 facing, investors are now requiring a higher risk premium generally on their
8 utility investments. For APS, they see additional regulatory risk and, of course,
9 are well aware that it stands on the precipice of a non-investment grade rating.
10 An anemic ROE award at the current time would quickly reverse the earnings
11 prospects for the utility and eliminate the progress achieved in this year's
12 decisions. With already limited financial flexibility and an existing weak cash
13 flow situation relative to its investment grade status, APS' need to access the
14 capital markets will become greater as the risk of credit downgrades becomes
15 even more pronounced which, in turn, will result in a vicious negative cycle.

16 **Q. WILL A RETURN ON EQUITY AWARD THAT IS CONSISTENT WITH**
17 **INVESTOR EXPECTATIONS ALSO PROVIDE BENEFITS TO APS**
18 **CUSTOMERS?**

19 A. Absolutely. A higher ROE permits the realization of a stronger earnings stream.
20 In turn, that improves Pinnacle West's stock valuation prospects, which results in
21 a higher stock price. Thus, when APS needs to tap the equity markets for capital
22 needed to meet customer needs, it gets more for its money. Said another way,
23 each share sold brings more equity into the Company with the same commitment
24 by the Company to generate earnings and pay dividends to support the value of
25 that share. In regard to debt financing, a higher ROE awarded to APS would be

1 viewed as a sign of constructive regulation and would be positive for the
2 Company's credit rating. Importantly, in both cases, customers' rates will reflect
3 this lower cost of capital.

4 **Q. FINALLY, ARE YOU FAMILIAR WITH THE RECENT PROPOSAL TO**
5 **CREATE A SO-CALLED RATE STABILIZATION FUND?**

6 A. I have read the exchange of correspondence between Commissioner Mayes and
7 Mr. Davis on that subject.

8 **Q. DO YOU HAVE ANY REACTION TO THIS PROPOSAL FROM AN**
9 **INVESTOR'S PERSPECTIVE?**

10 A. As I understand it, this proposal would require company shareholders to assume a
11 portion of the costs directly incurred by utility customers in their consumption of
12 electricity. As a general proposition, such a regulatory policy would be viewed
13 very negatively by investors and rating agencies. Specifically, this proposal
14 would further undermine the earnings of a company whose actual ROE is far
15 below what has been authorized by this Commission and about half of the
16 national average for the industry.

17 **Q. DOES THIS COMPLETE YOUR TESTIMONY?**

18 A. Yes.

Exhibit JMC-1

**JULIE M. CANNELL
P.O. Box 199
Purchase, New York 10577**

BUSINESS EXPERIENCE:

- 1997- J.M. CANNELL, INC.
- President of firm providing advisory services specializing in the electric utility industry.
- 1977-1997 LORD ABBETT & COMPANY, New York, New York
- 1995-1997 Equity Portfolio Manager. Responsibility for management and client servicing of ten institutional equity portfolios with total assets in excess of \$700M. Actively and successfully involved in new institutional business marketing effort.
- 1994-1996 Associate Director of Equity Research. Provided oversight of departmental activities, including supervision of analysts' research efforts and support staff functions.
- 1992-1995 Portfolio Manager, America's Utility Fund. Full portfolio management responsibility for the fund since its May 1992 inception.
- 1978-1995 Securities Analyst. Sole responsibility for analysis of and stock recommendations for the electric utility and telecommunications industries. Other areas of coverage previously included housing (2 years) and pollution control (1 year).
- Summer 1977 Research Assistant in Utilities.
- 1973-1976 UNIVERSITY OF COLORADO, Colorado Springs, Colorado
- Public Services Librarian
 Instructor in Bibliography to undergraduate and M.B.A. students

1971-1973 CAMERON COLLEGE, Lawton, Oklahoma.

Reference Librarian

EDUCATION:

1978	COLUMBIA UNIVERSITY, MBA - Finance
1971	EMORY UNIVERSITY, M.Ln. - Librarianship
1970	MARY BALDWIN COLLEGE, B.A. - English

MEMBERSHIPS:

Chartered Financial Analyst (C.F.A.)
CFA Institute
New York Society of Security Analysts
Wall Street Utility Group